




# **SAFESCAN 2985-SX**

# **DRIVER INSTALLATION**

# **INSTRUCTIONS**

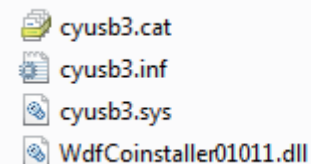
# INTRODUCTION

If your PC runs Windows 7 or higher, your Safescan 2985-SX device should automatically be recognized (as **“Cypress FX2LP No EEPROM device”**). This can be checked in the **Windows Device Manager**.

If your computer does not recognize your Safescan device, you will see a yellow exclamation mark  next to “EZ USB”. In this case you need to manually install the device driver. This instruction describes how to install the drivers for Windows XP, 7, 8, Windows 8.1 / 10 (for Windows 10 use the Windows 8.1 driver).

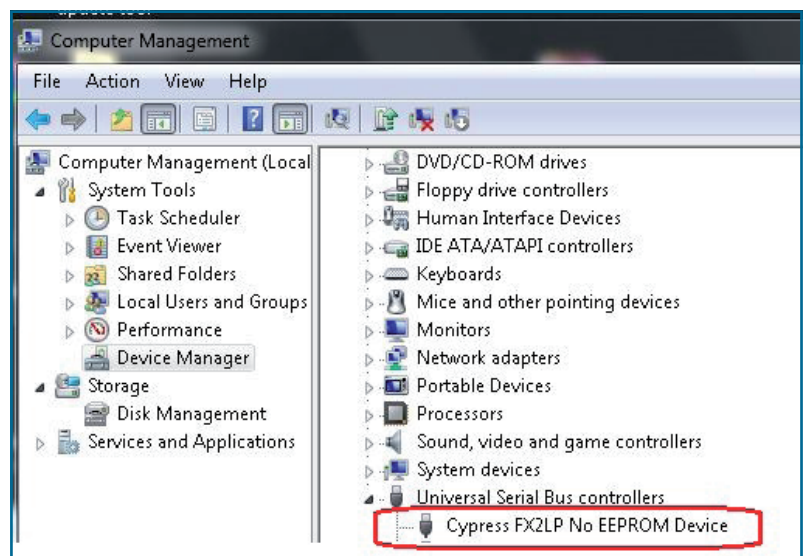
This driver package includes the files listed below. Save these files to an easily accessible location such as your desktop.

Drivers for both 32-bit (x86) and 64-bit (x64) operating systems are included. Ensure that you select the correct version during driver installation (described in the next steps). You can check your operating system version in Control Panel -> System.



- cyusb3.cat
- cyusb3.inf
- cyusb3.sys
- WdfCoInstaller01011.dll

After successful installation the Safescan 2985-SX should appear in the Device Manager as follows:

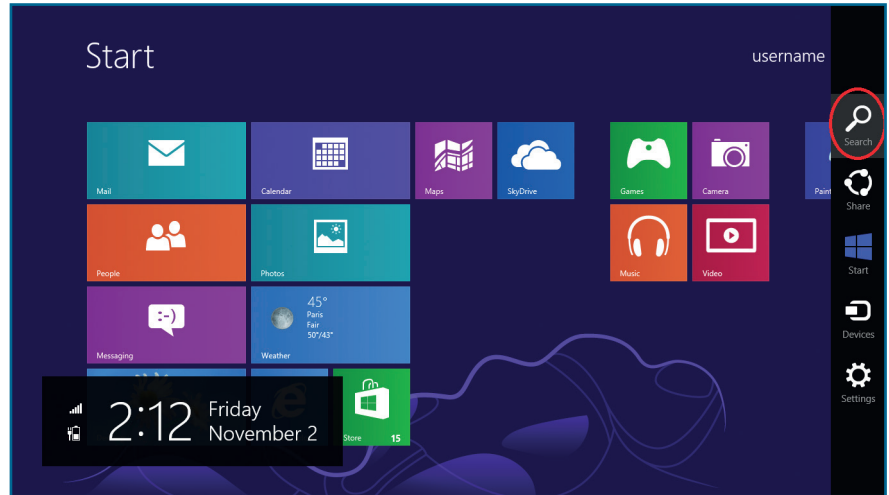


# DRIVER INSTALLATION

## 1. Check the driver in **Windows Device Manager**

This can be done as follows (**Windows 8 / Windows 10 only**):

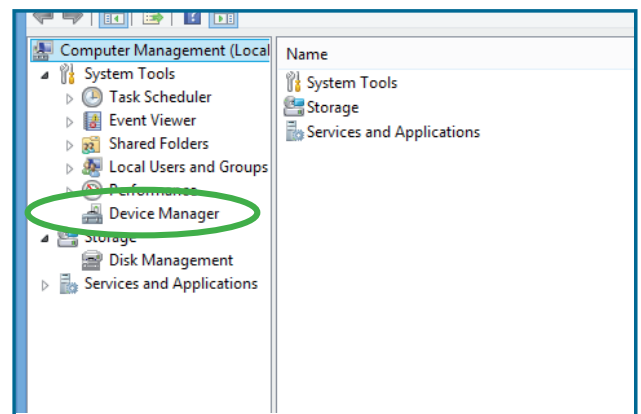
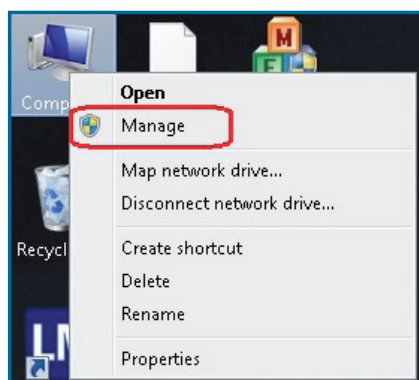
- 1.1 Point your mouse to the lower-right corner of the screen, move the mouse pointer up, and then click **"Search"**.




- 1.2 Enter **"Device Manager"** in the search box, and click on **Device Manager**. You might be asked for an admin password or to confirm your choice.



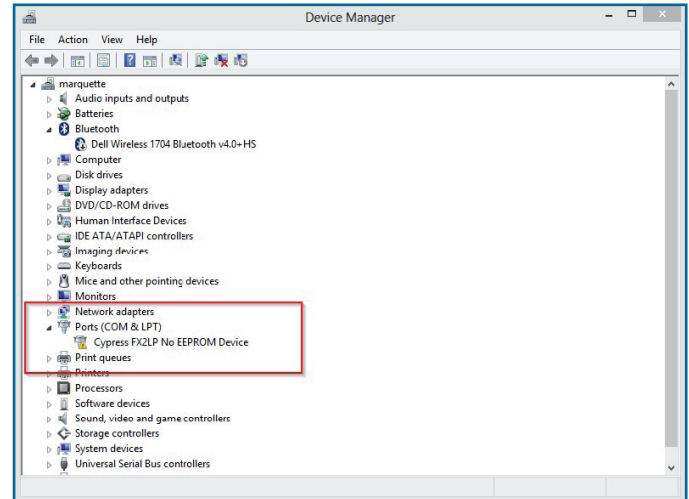
**All other Windows versions and when in standard Windows Desktop mode in Windows 8 or 10:** right click the **"This PC"** icon (may also be called **"My Computer"**) and select **"Manage"**. In the next screen, select **"Device Manager"**.



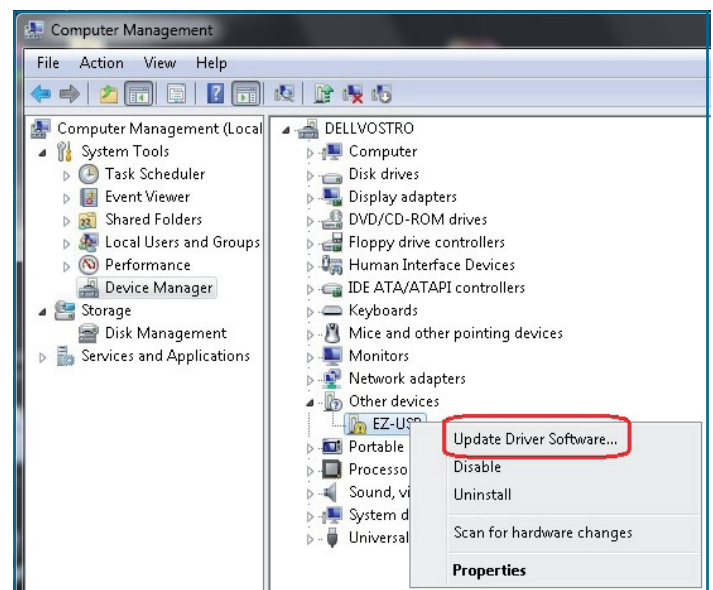
# DRIVER INSTALLATION

- 2 In Device Manager, under “Other Devices”, you will notice an exclamation mark  near **“EZ USB”**.

This indicates that there is a device driver issue, the device is not properly recognized by Windows.

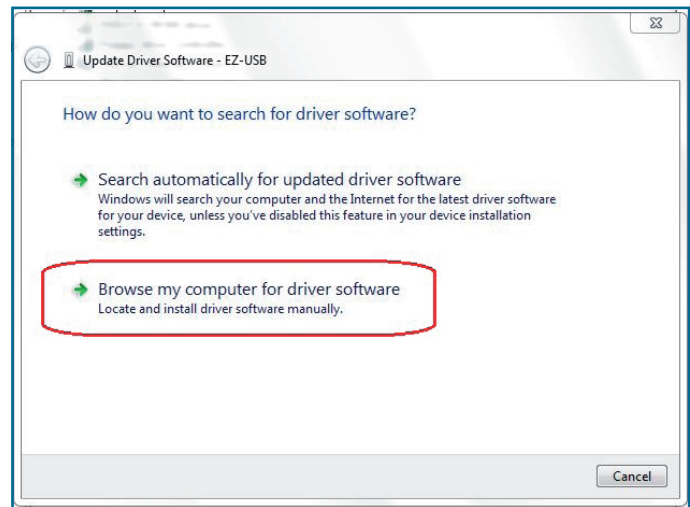


- 3 Right click on **“EZ USB”** and click **“Update Driver Software”**

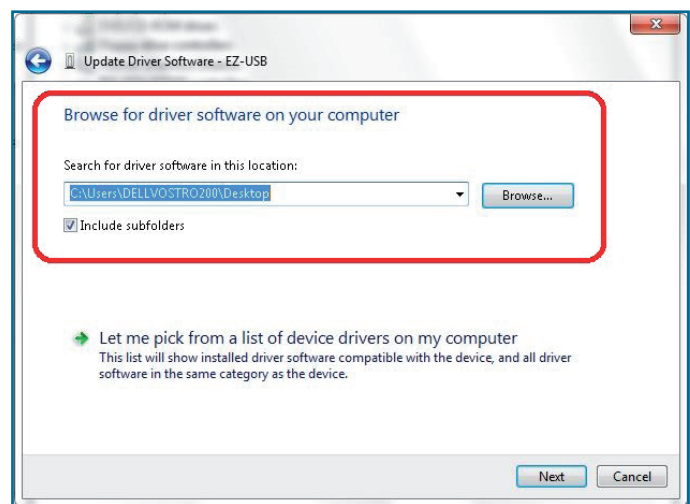


# DRIVER INSTALLATION

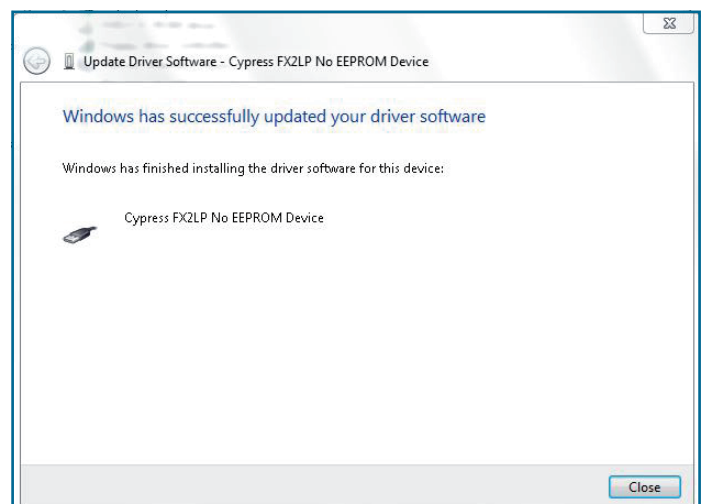
- 4 Click **“Browse my computer for driver software”**.



- 5 In **“Browse for driver software on your computer”**, click [Browse] and specify the folder where you have saved the device driver files. Click [Next] to continue.



- 6 Windows will locate the drivers and install the correct drivers from the specified folder.



## DRIVER INSTALLATION FINISHED