

PRIVACY STATEMENT

The website www.safescan.com ("Safescan.com") is owned and administered by Safescan BV. This policy, read in conjunction with the sales conditions, explains how Safescan may use the information we collect about you and what rights you have over the personal data we have on you which is in our possession. Please read this policy and our sales conditions and user conditions carefully; by visiting the website you confirm that you agree with these documents and have understood them.

INFORMATION WE COLLECT ABOUT YOU

The information we receive from customers helps us personalise and constantly improve your shopping experience on Safescan.com. We use the information to:

1. process orders and to deliver products and services;
2. process payments and discount coupons;
3. communicate with you about orders, products, services and special offers;
4. amend your data and keep the accounts you hold with us up to date;
5. display content such as wish lists, customer assessments, product advice and product comparisons;
6. recommend additional products and services which could possibly interest you;
7. prevent or detect fraud or misuse of our website and to enable third parties to perform technical, logistic or other functions on our behalf.

TYPES OF INFORMATION WE COLLECT

We receive and store information you enter on Safescan.com, such as name, delivery and invoice addresses, VAT number, town or city of residence, e-mail address, telephone number(s), details relating to your order, invoicing and payment and details concerning product registration and warranty or which you provide in another way.

AUTOMATIC INFORMATION

We receive and store certain types of information on moments in which you are in contact with us. For example, we make use, in common with many other websites and cookies. In this way we receive certain information when you visit Safescan.com via your web browser. There are companies which offer programmes which allow you to visit websites anonymously. We are then unable to offer you a personalised experience on Safescan.com since we do not recognise you, but we still want to inform you that such tools exist.

E-MAIL COMMUNICATION

To help us make our e-mails more useful and more interesting, we often receive a confirmation at the moment you open your e-mail, if your computer supports such a function. We compare our customer list with lists we receive from other companies in order to avoid sending unnecessary messages to our customers. If you do not want to receive e-mails or other mail from us, please make use of the unsubscribe option in the e-mail.

USING AND SHARING INFORMATION

Information about our customers is valuable for our company. We only save the information if we are still using it or if it is mandatory to retain the information. Once we no longer make use of the information and any legal retention period has expired, we shall remove the information. Safescan.com only shares information about customers with third parties in the way described below.

AGENTS

We make use of other companies and persons who perform functions on our behalf. Examples of these functions include the processing of orders, delivery of packages, sending e-mail or post, removing duplicate information on the customer list, analysing data, offering marketing support, processing credit card payments and delivering customer service. These agents have access to the personal data which they need to perform these functions, but may not use this information for other purposes. In addition, they must process the personal data in compliance with our privacy statement and we have signed a processing contract with these parties.

SPECIAL OFFERS

We sometimes send special offers to a select group of Safescan.com customers on behalf of another company. When we do this, we do not give your name and address to the company concerned. Make use of the unsubscribe option in the e-mail when you do not wish to receive such mails.

PROTECTING SAFESCAN.COM

We provide account details and other personal information when we are of the opinion that this is appropriate for complying with the law, to implement or amend our user conditions and other agreements, or to protect our rights, our property or the safety of Safescan.com, our users and others. If in some cases there is a processing relationship, we shall then conclude a processing agreement with this party. This also covers exchanging information with other companies and organisations for the protection against fraud and the limiting of credit risk. The following actions are not, of course, covered: selling, renting, sharing or making public in any other way personal data of customers for commercial purposes in any way that infringes the commitments made in this privacy statement.

WITH YOUR PERMISSION

In all cases other than those stated above, you will be informed and your permission will be requested when information about you could possibly be shared with third parties. You can then choose not to share this information. You are entitled to withdraw your permission at any time by sending an e-mail to privacy@safescan.com.

SECURITY MEASURES

Safescan takes appropriate technical and organisational measures to secure personal data against loss or any form of unlawful processing. These measures offer an appropriate security level, taking into account the state of the technology, the implementation costs and also the nature, the scale, the context and the processing purposes. The measures are also intended to prevent unnecessary collection and further processing of personal data. The Person Responsible is entitled at all times to request an up-to-date summary of the organisational and technical security measures that Safescan undertakes to accomplish this appropriate level of security.

When you register online, you can choose whether or not you want to receive the newsletter from Safescan. If you want to change your contact preferences, simply click on My Account in the bar at the top of the page and then on Contact Details. If you do not wish to receive any commercial communication from us, switch off the “receive Newsletter” option.

WHAT IS A COOKIE?

Cookies are text files containing small amounts of information which are downloaded onto your PC, cell phone or other device with which you visit a website. The cookies are then sent back to the issuing website at each subsequent visit or to another website that recognises these cookies. Cookies are useful because they ensure that the website can recognise the device of a user. You can find more information about cookies at www.allaboutcookies.org and www.youronlinechoices.eu.

Cookies that are used on the website

Below is a list of all cookies that are used per category on the website.

- Cookies that are strictly necessary
- Performance cookies
- Functional cookies
- Target group or advertising cookies
- Use browser settings to manage cookies

Since cookies ensure that you can profit fully from a number of the most essential functions of the website, we recommend that you leave these switched on. If you block cookies or reject them in another way, you can, for example, not add items to your shopping basket, complete your order or make use of products and services for which you are required to log in. If you leave cookies switched on, do not forget to log out when you make use of a shared computer.



SHARING YOUR INFORMATION

We shall never share your information with persons outside Safescan except in the following cases: if you give us permission to do so; if the law allows or demands this of us; with other companies who supply services to us; or to the legal successor of the company.

OTHER WEBSITES

The website can contain links to other websites where we have no control and where this policy does not apply. The administrators of these websites can collect information about you which they use in accordance with their policy, which possibly deviates from ours.

CHANGES IN OUR POLICY

This policy replaces all previous versions and is valid from 2018 onwards. We reserve the right to change this policy at any arbitrary moment.

QUESTIONS OR REQUESTS CONCERNING YOUR DATA?

You can peruse and amend your data via the 'My Account' section of Safescan.com or you can request us for perusal of and rectification or deletion of the data collected by us or restriction of the processing concerned. Furthermore, you can raise an objection to the processing and request transfer of the data.

You can send such a request to privacy@safescan.com. In addition, you can contact the Dutch Data Protection Authority if you have a complaint.